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SERIAL NUMBER 09/730,416	FILING DATE 12/04/2000 RULE	CLASS 370	GROUP ART UNIT 2664	ATTORNEY DOCKET NO. P3353D1
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** CONTINUING DATA ***** *yes* *****

This application is a DIV of 09/209,306 12/11/1998 PAT 6,157,655

** FOREIGN APPLICATIONS ***** *non* *****

IF REQUIRED, FOREIGN FILING LICENSE GRANTED

** 01/16/2001

Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no	STATE OR COUNTRY CA	SHEETS DRAWING 3	TOTAL CLAIMS 8	INDEPENDENT CLAIMS 3
35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance	Verified and Acknowledged	Examiner's Signature <i>[Signature]</i>	Initials	

ADDRESS

24739

CENTRAL COAST PATENT AGENCY

PO BOX 187

AROMAS , CA

95004

TITLE

Method for estimating telephony system-queue waiting time in an agent level routing environment

FILING FEE	FEES: Authority has been given in Paper	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing)
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